The Genie Company Professional Access Systems
LIMITED WARRANTY

What is covered: Any defect in material and product workmanship from personal, normal household use in accordance with the Owner's Manual.

For how long:
H2000C-1 Series - 3 years on Motor, and 1 year on all other parts.
350L- 1 Series - 3 years on Motor, and 1 year on all other parts.
350L- 1X Series - 5 years on Motor, and 2 year on all other parts.
350L - 2 Series - 5 years on Motor, and 2 years on all other parts.
350L-2WKC Series - Lifetime* on Motor, 2 years on all other parts.
350L-2C Series - 5 years on Motor, 2 years on all other parts.
350L-2WK Series - 5 years on Motor, 2 years on all other parts.
500ML Series - 5 years on Motor, and 3 years on all other parts.
700ML Series - Lifetime* on Motor, 3 years on all other parts.

**Lifetime warranty - warranted for as long as you own your home.*

Who gets the warranty: This warranty is limited to the consumer who originally purchased the product.

Geographic scope: This warranty applies only to Genie products purchased in the United States and Canada.

What we will do: If your Genie product is defective, we will repair it or, at our option, replace it at no charge to you. If we repair your Genie product, we may use new or reconditioned replacement parts. If we choose to replace your Genie product, we may replace it with a new or reconditioned one of the same or similar design.

Limitations:
IMPLIED WARRANTIES, INCLUDING THOSE OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY (AN UNWRITTEN WARRANTY THAT THE PRODUCT IS FIT FOR ORDINARY USE), ARE LIMITED TO ONE YEAR FROM THE DATE OF PURCHASE. GENIE WILL NOT PAY FOR: LOSS OF TIME; INCONVENIENCE; LOSS OF USE OF YOUR GENIE PRODUCT OR PROPERTY DAMAGE CAUSED BY YOUR GENIE PRODUCT OR ITS FAILURE TO WORK; ANY SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES; OR ANY DAMAGES RESULTING FROM MISUSE OR MODIFICATION OF YOUR GENIE PRODUCT.

Some states and provinces do not allow limitations on how long an implied warranty lasts or the exclusion of incidental or consequential damages, so the above exclusions may not apply to you.

How to get warranty service: To obtain warranty service for your Genie product, you must provide proof of the date and place of purchase of the product.

1. **Do-It-Yourself-Service**. Call the Genie Consumer Connection toll free at 1.800.354.3643 to speak in person to a trained Genie representative for required parts for do-it-yourself repairs. Trained service representatives are available Monday-Friday, 8:00 a.m. - 11:00 p.m., Eastern Time, and on Saturday, 11:00 p.m. to 8:00 p.m., Eastern Time (subject to holidays) You may also get the information you need at *www.geniecompany.com*.

2. **Service From Authorized Dealers**.
   You also may obtain warranty service from Genie authorized dealers listed in the enclosed directory. Please note that this listing is subject to change without notice; we recommend that you verify the dealer's status by calling the Genie Consumer Connection at 1.800.654.3643 or by visiting *www.geniecompany.com* before reaching any agreement on service. If warranty service is provided by an authorized dealer, Genie will provide all required parts under warranty at no charge to you, but the dealers are independent business people and may render a bench or service call charge for their services. Genie will not reimburse you or otherwise be responsible for those charges.

   We suggest that you retain your original packing material in the event you need to ship your Genie product. Be sure to include your name, address, telephone number, proof of date and place of purchase and a description of the operating problem. After repairing or, at our option, replacing, your Genie product, we will ship it to your home at no cost to you for parts and labor, but you will have to pay a minimum of $8.00 for shipping and handling charges.

   Your choice of either one of the above-described service options is your exclusive remedy under this warranty.

What this warranty does not cover: This warranty does not cover batteries (which are considered replaceable parts), installation, commercial use, defects resulting from accidents, damage while in transit to our service location or damage resulting from alterations, misuse or abuse, lack of proper maintenance, unauthorized repair or modification of the product, affixing of any attachment not provided with the product, programming of the Remote Control Devices, Safe-T-Beam® adjustment/cleaning, staples through wiring, pinched or broken wires, Carriage disengaged, Force Control adjustments, door out of balance, broken springs or cables, power outages, use of extension cords, missing or damaged parts on discounted, clearanced, final sale or taped cartons, phantom operations (labor is not covered if Opener is functioning properly while technician is in garage),fire, flood, or acts of God, or other failure to follow the Owner's Manual.

This warranty is the only one we will give on your Genie product, and it sets forth all our responsibilities regarding your Genie product. There are no other express warranties.

State and province rights: This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and province to province.

FOR ANSWERS: CALL 1.800.354.3643

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Manufactured under one or more of the following U.S. patents:
3,898,582 4,041,259 4,048,630 4,064,487 4,103,238 5,222,403
Other Patents applied for.

CORRESPONDENCE WITH FACTORY MUST INCLUDE DATE / MFG. NO.
(*LOCATED UNDER LENS OF POWER HEAD*)

FILL THIS IN AT TIME OF INSTALLATION FOR YOUR OWN RECORDS, SO THAT IT WILL BE AVAILABLE IF YOU EVER NEED TO CALL US.

MO D YR WK YR PI

Date Purchased _____/_____/_____ **Serial Number** _____/_____/_____

Operator Model _____

Remote Control Model _____

Dealer Name _____

Dealer Address _____

City _____

State _____

Zip _____

Visit Our Website at: *www.geniecompany.com*

SAVE THESE INSTRUCTIONS