

## Warranty



St. Thomas Creations provides a **LIMITED LIFETIME WARRANTY** for its St. Thomas Creations branded vitreous china and fine fire clay plumbing fixtures and faucets to be free of defects in material and workmanship. This warranty is extended only to the original purchaser and installer of the product. This warranty is non-transferable.

- St. Thomas Creations also warrants its St. Thomas Creations branded acrylic tubs for a period of **five years** from date of purchase against defects in material and workmanship.
- All other products, including metal-coated china lavatories, accessories, components, and parts are warranted against defects in workmanship and material for a period **one-year** from date of original purchase.

This warranty applies to unmodified products when properly installed and maintained for their normal and intended non-commercial application. Excluded are all industrial, commercial and business usage, whose purchasers are hereby extended a two-year limited warranty. St. Thomas Creations is not responsible for removal of defective product or installation costs of replacement pieces.

- Excluded from coverage through this warranty are items used as plumbing fixture trim, various fittings, bowl seats, and tank flushing mechanisms. Changes in finish gloss, scratching, staining, and other effects from chemical use, water, and atmospheric conditions are not considered manufacturing defects but are considered normal wear and tear. Variations in color will occur naturally due to manufacturing processes and are not covered under this warranty.

St. Thomas Creations reserves the right to make changes in product design, manufacturing process, packaging, or availability at any time without notice.

St. Thomas Creations will, at its discretion, repair, replace, or make applicable adjustment should St. Thomas Creations inspection disclose covered defects. Comparable products will be offered as replacements for products not then available.

To obtain warranty service, contact St. Thomas Creations either through your dealer, plumbing contractor, or by writing St. Thomas Creations, Attn: Customer Service Department, 1022 Bay Marina Drive #125, National City, CA USA. Proof of purchase is required in processing all warranty claim requests.

This exclusive written warranty is issued in lieu of all other warranties, expressed or implied, including but not limited to the implied warranties of merchantability and fitness for a particular purpose.

FAQs

Warranty

Where to Buy



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